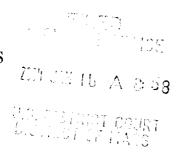
UNITED STATES DISTRICT COURT FOR THE DISTRICT OF MASSACHUSETTS



BOWEN INVESTMENT, INC. and HONEY DEW ASSOCIATES, INC.

Plaintiffs,

v.

S.G.B., LTD., GUY BISSONNETTE, GARY GREAVES, and ROGER A. SPINA,

Defendants.

C.A. No. 03-12509-PBS

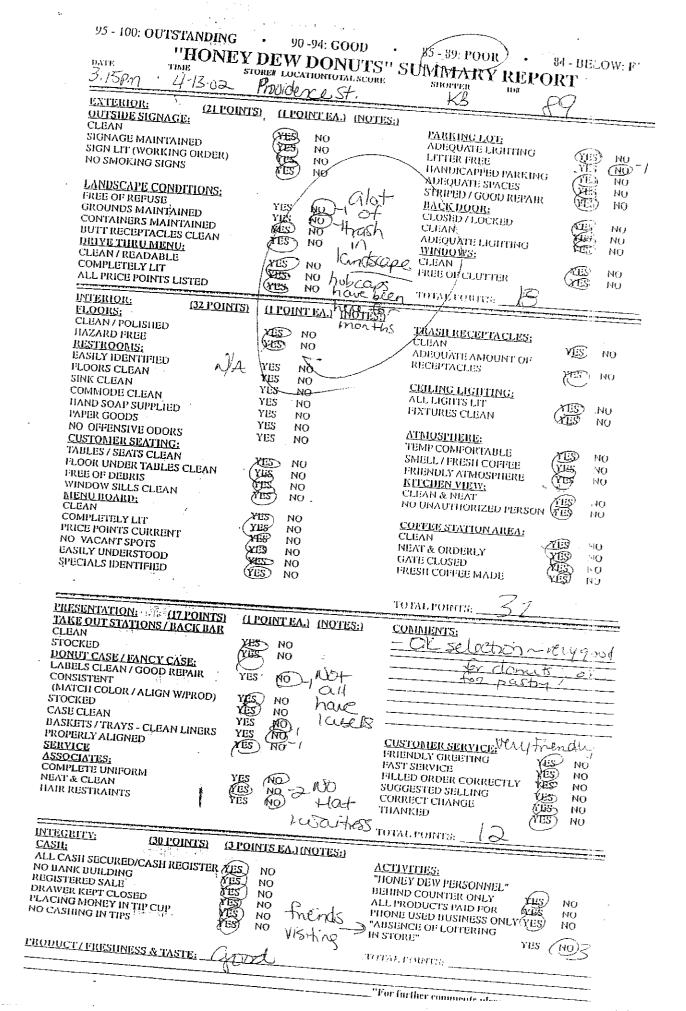
AFFIDAVIT OF ROGER SPINA, CPA

Now comes Roger Spina, CPA, President of S.G.B, Ltd and under oath depose and state the following:

- 1. I am part owner and president of S.G.B., Ltd., which owns the Honey Dew Donuts® franchise located at 343-345 Providence Street, Warwick, Rhode Island.
- 2. I have been the president and one of the owners from the inception of the corporation.
- 3. In June of 2003 there was in fact money due to the Plaintiff, Bowen Investments, under the franchise agreement. These funds were immediately paid upon notice to the Plaintiff which cured the default.
- 4. The corporation received a default notice in November of 2003, again concerning non-payment of a September bill. This bill was paid shortly thereafter. See attachments.
- 5. The Defendants' corporation has not received any notice of defaults on payments since that time.
- 6. The Plaintiffs' issued a notice of default concerning an outside appearance at the Honey Dew Donuts® in Warwick, Rhode Island. This site inspection had occurred in April of 2003.



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"For further comments please use reverse side,"

Document 16 Filed 01/16/2004 Page 5 of 20 90 -94: GOOD 85 - 89: POOR 84 - BELOW: IC "HONEY DEW DONUTS" SUMMARY REPORT STORES LOCATIONTOTAL SCORE DATE TIME SHOPER 1:30pm Providence street WELLCOKE EXTERIOR: (21 POINTS) (LPOINT EA.) (NOTES:) **OUTSIDE SIGNAGE:** PARKINGLOT CLUAN NO ADEQUATE LIGHTING GES. 14.0 SIGNAGE MAINTAINED NO LITTER PREE 1113 $\mathcal{C}^{\mathcal{D}}$ SIGN LIT (WORKING ORDER) ИΟ HANDICAPPED PARKING <u>a:[]</u> 6 NO SMOKING SIGNS NO ADEQUATE SPACES STRIPED / GOOD REPAIR (<u>[</u>] (\Box) LANDSCAPE CONDITIONS: BACKDOOLG FREE OF REPUSE (MO) CLOSED / LOCKED XII) FF) GROUNDS MAINTAINED NO CLEAN YIP. CONTAINERS MAINTAINED NO ADEQUATE LIGHTING YHYNO **BUTT RECEPTACLES CLEAN** WINDOWS: NO DRIVE THRU MENU: CLEAN YU3 190 CLEAN / READABLE ΝŪ PREB OF CLUTTER (FIED) HO COMPLETELY LIT NO ALL PRICE POINTS LISTED NO TUTAL COREGO JITTERIOR: (32 POINTS) (I POINT EA.) (MOTES:) FLOORS: TRAȘII RECEPTACLES: CLEAN / POLISHED YTS) NO CLEAN TET 3 IND. HAZARD FREE VE:S NO ALEQUATE AMOUNT OF RESTROOMS: RECEPTACIES (Ehy 141 EASILY IDENTIFIED YES NO FLOORS CLEAN YES ИÜ CEILING LIGHTING: SINK CLEAN YES ΝÜ ALL LIGHTS LTC ιΝ. COMMODE CLEAN YUS NO FIXTURES CLEAN HAND SOAP SUPPLIED YLS NO PAPER GOODS YES NO ATMOSPHERE: NO OFFENSIVE ODORS YES ΝU TEMP COMFORTABLE YJES) HO CUSTOMER SEATING: SMELL / FRESH COPPER NO TABLES / SEATS CLEAN NO FRIENDLY ATMOSPHERE KITCHEN YIEW: ИО FLOOR UNDER TABLES CLEAN NO FREE OF DEBRIS NO CLEAN & NEAT ыо WINDOW SILLS CLEAN ΝU HO UNAUTHORIZED PERSON MENU BOARD: NO CLEAN NO COFFEE STATION AREA: COMPLETELY LTD Ųές, NÓ CLEAN Œ. ИU PRICE POINTS CURRENT X)ES XIX NO REAT & ORDERLY NO NO VACANT SPOTS NO GATE CLOSED 11.5 RO **EASILY UNDERSTOOD** NO FRESH COFFEE MADE YES MO SPECIALS IDENTIFIED NO TOTAL POINTS: PRESENTATION: (17 POINTS) (LPOINTEA.) (NOTES:) COMMENTS: TAKE OUT STATIONS / BACK BAR good sellchen CLEAN NO STOCKED YES NO # CLS TVA DONUT CASE / FANCY CASE: LAUELS CLEAN / GOOD REPAIR YES) NO CONSISTENT (MATCH COLOR / ALIGN W/PROD) NO STOCKED ЙО XES, CASE CLEAN YILS NO) BASKETS / TRAYS - CLEAN LINERS MOS. YES CUSTOMER SERVICE: PRIENDLY GREETING PROPERLY ALIGNED yes) NO 1838 - NO SERVICE FAST SERVICE NO ASSOCIATES: COMPLETE UNIFORM FILLED ORDER CORRECTLY

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"For further comments please use reverse side."

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COMMENT CARDS WARWICK STORE #R35 STORE REP - BOB

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S/1/2004 3:00PM	O.GUTM	Overall superior	Jen Chouinard	15 Prospect Hill Ave	110NE #
7/10/2001 3.00PM	S-O1AM	Overall superior Sunshine Tillinghast best worker	Tarah Oneil	479 Prov. Street B6	823 4608
		efficient workers	Ron Gosselin	1447 Main	828-3391
7/20/2002 2:30PM		Coraller was very helpful and gave prompt service	Keren Dunella		
9/25/2002 3:45PM			state in a delig	TO DOMERSM EVALUATION AT	822-1933
9/28/2002 2:30PM		Overall superior Pleasant young lady			
10/1/2002 4:30PM			Karen Dinalla		
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Honey Dew Donuts Shop Visitation Report Shop Address: Date: Time: Acceptable Unacceptable Comment Exterior Parking Lot (clean striped) Lights & Signs (clean working) Walks (clean, free of ice & debris) Data 190 Curbs (swept) Trash Receptacles (clean & covered) Windows & Sills (clean) Dumpster Area (clean, closed) Dining Room Tables & Chairs (clean) Trash Receptacles (clean, empty) Napkin & Condiment Holders (HD logo) Floors & Baseboards (clean) Ceiling, Lights & Vents (clean) Rest Rooms Trash Receptacles (clean, empty) Mirrors (clean, no streaks) Toilets (clean, odor free) Sink (clean, hot water) Towels, Hand Dryer Toilet Paper Floors & Baseboards (clean) Ceiling, Lights & Vents Service/Counter Area Register Area (clean, organized) Crew in Uniform (proper uniform, clean) Crew Attitude & Customer Service UIT) UNIFORM .-Counters and Woodwork 14/2 HATE Menuboards (clean, lit, proper pricing) Stock Shelves (clean, organized) 22/5100 Work surfaces Reach in Coolers (clean, stocked) Equipment & Stainless Coffee Equipment (coffee weight) Sanitizing Bucket & Cloths Sinks being USE 15 Product levels Display Cases (condition, lights, labels)

All items must be in good repair and in working condition.

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Outlievers The state of the sta			17	a PLIVIS 0165
isplay Cases (condition, lights, labels)				

All items must be in good repair and in working condition. A Garant Colffee Sign Ov

A PARKING LOT HAPPER SIGNS AND TAPE

95 - 100: OUTSTANDING • 90 -94: GOOD •	85 - 89: POOR • 87	
"HONEY DEW DONUTS" S	THANA DAY DERIVER	L-BELOW; jc
	SHOPPER con	
223-03 3:00,0m Providence st. ~100	MUCK KJ	(77)
EXTERIOR: (21 POINTS) (1 POINT EAD (NOTESS)		
OUTSIDE SIGNAGIE:	PARKINGLOT	
CLEAN XES NO SIGNAGE MAINTAINED XES NO	ADEQUATE LIGHTHY	XEED HO
SIGNAGE MAINTAINED (XES) NO SIGN LIT (WORKING ORDER) (XES) NO	CPFFER FREE	(THE CHILL)
NO SMOKING SIGNS ALSO NO	HAMDICAPTED PARCARG ADEQUATE SPACES	(135 110
LANDSCAPE CONDITIONS:	STRIPED / GOOD REPAIR	(113) HO
FREE OF REPUSE (TES) NO	<u>BACK DOOJG</u> CLOSED / LOCKBD	
GROUNDS MAINTAINED TES NO CONTAINERS MAINTAINED APS NO	CLEAN	(115) - 110 (115) - 110
BUTT RECEPTACLES CLEAN TES NO	ADEQUATE LIGHTING	ইন্ড্রে ৪০
DRIYETHRU MENU:	<u>IYINDOWN</u> CLEAR	<u> </u>
CLEAN / READABLE XES NO COMPLETELY LIT (US) NO	FRUREOFCLOTTER	(2013) HO
ALL PRICE POINTS LISTED (PES) NO	TORM, FORMER 2 (,)
INTERIOR: CIZ POINTS) OF POINT EAR OF CITY	The rate of the state of the st	
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HAZARD FREE RESTROOMS:	ADEQUÁTE AMOUNT OF	1159 / 1907
EASILY IDENTIFIED , YES NO	RECEPTACLES	短型 > HO
FLOORS CLEAN YES NO	CIGILING LIGHTING:	
SINK CLEAN W/A YES NO COMMODE CLEAN YES NO	ALL LIGHTS LTF	OIL CER
HAND SOAP SUPPLIED YES NO	FIXTURES CLEAN	र्वचन्त्र, मठ
PAPER GOODS YES NO	ATMOSPHERE:	
NO OFFENSIVE ODORS YES NO CUSTOMER SEATING:	TEMP COMPORTABLE	\$85) NO
TABLES / SUATS CLEAN YES (SIL)	SMELL / FRESH COFFEE FRUIDDLY ATMOSPHIERE	類的
PLOOR UNDER TABLES CLEAN YES, NO	KTCHEN YIMY:	、鞭 m
WINDOW SILLS CLEAN PESS NO	CLEAN & MEAT NO UNAUTHORIZED PERSOL	4 XEE O 1100
MENITROAID:		4 Ages 110
COMPLETELY LIT VIII NO	COFFEE STATION AREA: CLEAN	YES) NO
PRICE POINTS CURRENT (PES NO	HEAT & ORDERLY) 25) NO
EASILY UNDERSTOOD (YES NO	UATE CLOSED PRESH COPPEE MADE	(is NO
SPECIALS IDENTIFIED (ES) NO	PRESH COPPER MADE	(FE) HO
	<u> </u>	
The state of the s	TOTAL POINTS:	
PRESENTATION: (17 POINTS) (1 POINT EA.) (1 PES.) TAKE OUT STATIONS / BACK BAR	COMMENTS:	
STOCKED STOCKED SEED NO MOST Produce	- resud solve	GOOG P Design
(VPC) MO · I	~ Linuited Tell	est Pathol
DONOT CASE / PANCY CASE:		
CONSISTENT	* contrac. sto	
(MATCH COLOR / ALIGN W/PROD) YES MONG		- 4 STOLE
CASE CLEAN VIES ATT		
PROPERTY AL COURS LINERS YES NO	CUSTOMER SERVICE:	
SERVICE XEIGHED XES NO	PRICEMBLY CREETING	XEED HO
ASSOCIATES:	FAST SERVICE FILLED ORDER CORRECTLY	YES NO
COMPLETE UNIFORM YES NO WORKER NO 2 NO	SUGGESTED SELLING)(E5) NO
AIR RESTRAINTS YES AND + (Q.f.	CORRECT CHANGE THANKED	ÓBS NO
	3.3	ALEST NO.
FIGCERTY.	TOTAL POINTS: 11	
ASIE (20 POINTS) (2 POINTS EASINOTES:)		
LL CASH SECUREDICA EU PROTEGORIO ANGO	ACTIVITUES	
GISTERIO SALE TIS NO	"HONEY DEW PERSONNEL" TEHRID COURTER OFF Y	эритэ но
CAWER KEPT CLOSUD Zan NO	ALLPRODUCT: OR	TES. HO
ACING MONEY IN TIP CUP	MONE USED BUSINESS OREY)題 110
Wild the	· AUSERCE OF LOTTERING · N STORE"	TES) 110
ODUCT / KRIPSTON	·	Transport Co.
ODUCTY FINESHINESS & TASTE: GO EN	TEAL PORTERS SO	
U		
	"For (in they comments please o	se reverse side."

HONEY DEW DONUTS 345 PROVIDENCE ST, WARWICK SHOP REVIEW

DATE OF SHOP: 2/23/03

TIME OF SHOP: 5:14 AM

STATION SHOPPED: Counter

PERSONNEL:

Employee #1: White male, average height and build, short brown hair.

EMPLOYEE DRESS CODE:

The employee was neat in appearance, and well groomed. Employee was not wearing a hat or visor.

STAFFING:

Staffing was adequate for the customer traffic observed. There was one employee on duty.

STOCK CONDITIONS:

The coolers were stocked.

PRICES:

The prices were consistent with the menu and previous visits.

CUSTOMER SERVICE:

Upon entering the store, I approached the counter and was greeted by employee #1. He asked if he could help me and I ordered a small coffee and donut. He promptly served the coffee and donut. He asked me if I would like anything else. I told him I was all set. He rang in my transaction, took my money and returned the proper change.

Employee #1 was professional, polite and pleasant in his manner.

HONEY DEW DONUTS 345 PROVIDENCE STREET, WARWICK SHOP REVIEW

QUALITY:

The coffee was fresh, hot and prepared as requested; the temperature of the coffee was 150 degrees.

SALES/PROPER REGISTER PROCEDURE:

All sales observed appeared to be properly and promptly rung into the register.

FACILITY:

Parking Lot: The parking lot was clean and free of hazards.

Entry: The entry was clean and presentable with no obstructions.

Floors: The floors needed clean and free of debris. No safety hazards were observed.

Counter and Tables: The tables and counter were clean and wiped down.

Room Temperature: The room temperature was comfortable.

Exterior Lighting: The exterior lighting was on.

Interior Lighting: The interior lighting was on.

Restroom: N/A.

MISCELLANEOUS:

Customer Traffic: Customer traffic was light.

Customer Comments: No pertinent comments were heard.

95 - 100: OUTSTANDING 90 - 94: GOOD •	 - 85 - 89: POOR	l - DBLOM(F)
THONEY DEW DONUTS I STORER LOCATION TO DALESCORE	UMIMARY REPOR	T / \
135 PM Providence Stra	50100'TER 1160	(14)
E-3/481 - bb		
OUTSIDE SIGNAGE:	PARKINGLOTE	-
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27 L 28 L 1 PM 13 L 1 PM 13 L 1 PM 14 L 1 PM 1	LTTTER PROB	(19 35 , 140
BO SMOKING SIGNS (ES) NO	HARDICAPTED PARCING	<u>~</u>
City 110	ADEQUATE SPACES STRIPED / GOOD REPAIR	大阪 HO
LANDSCAPE CONDITIONS: FREE OF REPUSE FREE AND KER MAD	BACK DOOR	Sain m
GROUNDS MAINTAINED (YES NO	CLOSED / LOCKED	ATE IN
CONTAINERS MAINTAINED TO NO	CLEAN ADBOUATE LIGHTING	Office Ho
DRYFTRECEPTACLES CLEAN VEED NO DRYFTHREARENER	MINDOM:	With: HO
CLEAN/READABLE XES NO	CLEAN	<u>அந்</u> பெ
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ALL PRICE POINTS LISTED (ES) NO	. TURNSTORING: $< J_{\odot}$	
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1.000000	TRASIL RECEPTA CLES:	
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FLOORS CLEAN YES NO	CHILING LIGHTING:	**
SINK CLEAN YES NO COMMODE CLEAN MAX YES NO	ALL LIGHTS LIT	ATÉ NO
HAND SOAP SUPPLIED YES NO	FIXTURES CLEAN	(PER NO
PAPER GOODS YES NO	ATMOSPHERŒ	
NO OFFENSIVE ODORS YES NO	TEMP COMFORTABLE	1415° 110
CUSTONIER SEATING: TAULES / SEATS CLEAN YES 600-1	SMELL / PRESILCOPPEE	GEN HO
FLOOR UNDERTABLES CLEAN YES NO	FRIENDLY AFAIOSPHERE	- 対 語さ 110 -
FRUE OF DEBRUS ATES NO	K <u>TTCHED YIEW:</u> CLEAH & FBAT	र्राइ । ।।।
WINDOW SILLS CLEAN YES NO.	HO UHAUTHORIZED PERSO	
CLEAN / XES NO	COFFEE: TATION AREA:	
COMPLETELY LIT TES NO PRICE POINTS CURRENT TES MO	CLEAR	ABS NO
NO VACANT SPOTS SEES NO	GEAT & ORDEREY GATE CLOSED	(2) no
EASILY UNDERSTOOD (YES NO	FRESH COFFEE MADE	EXEST HO
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	TOTAL POINTS:	
PRESENTATION: (APOINTS) (LPOINT EA.) (CLEST)		
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CONSISTENT		
(MATCH COLOR / ALIGN W/PROD) (TES NO		
CASE CLEAN (Z.Z. PtO		
JASKUTS/TRAYS - CLUAN LINERS AND NO		
ROPERLY ALIGNED TES NO	- <u>CUSTOMER SERVICE</u> FREEDLY CREETING	TES NO
ASSOCIATIES;	EV2.L/UBKAIGE	THE NO
Description (185 MO) LOCATION	PILLED ORDER CORRECTLY SUGMESTED SELLING	(JES NO
*/ XB5 \ NO . 2	CORRECT CHANGE	TES NO
AIR RESTRAINTS YES NO 2 FRO hot	THANKED	ALES HO
Mary 1 from 10 between the 2 b	TOWL POINTS: 5	
TEGRITY: COPOINTS DECINITE ALINGTES		
ASIL: 15 TVINTS EATINOTES:)	ATPRIATER	
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O O GREAT CLOSERS	ALLIRODUCTS OR	<u>(323)</u> 110
CASHING IN THE CUP. WES NO below (A	- TIONE USED BUSINESS ONL: -> MISEACH OF LOTTERING	(विस्डि) सल
	TH STORE"	YES (RO) :
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ODUCT VERRESS & TASTE: (4000)	Transmis 3/	·
	"For butther comments please	use reverse side "

HONEY DEW DONUTS 345 PROVIDENCE ST, WARWICK SHOP REVIEW CLOSING

DATE OF SHOP: 5/27/03

TIME OF SHOP: 9:40 PM

STATION SHOPPED: Counter

sol july

PERSONNEL:

Employee #1: White female, average height and build, long light brown hair.

EMPLOYEE DRESS CODE:

The employee was neat in appearance, properly dressed and well groomed; she was not wearing a visor...

STAFFING:

Staffing was more than adequate for the customer traffic observed. There was one employee on duty.

PRICES:

The prices were consistent with the menu and previous visits.

STOCK CONDITIONS:

All coolers were full.

NO DONUTS AVAILABLE, EMPLOYEE SAID SHE DISCARDED THEM AT 9:15 PM.

CUSTOMER SERVICE:

Upon entering the store, I approached the counter and was greeted by employee #1. She asked if she could help me and I ordered a small coffee. She promptly served the coffee and asked me if I would like anything else. I told her I was all set. She rang in my transaction, took my money and returned the proper change.

HONEY DEW DONUTS WARWICK, RI SHOP REVIEW

Employee #1 was professional, polite and pleasant in her manner.

QUALITY:

The coffee was fresh, hot and prepared as requested; the temperature of the coffee was 156 degrees.

SALES/PROPER REGISTER PROCEDURE:

All sales observed appeared to be properly and promptly rung into the register.

FACILITY:

Parking Lot: The parking lot was clean and free of litter and debris.

Entry: The entry was clean and presentable with no obstructions.

Floors: The floor was clean and free of debris. No safety hazards were observed.

Counter and Tables: The tables and counter were clean and wiped down.

Room Temperature: The room temperature was comfortable.

Exterior Lighting: All exterior lighting was on.

Interior Lighting: All interior lighting was on.

Restroom: N/A

MISCELLANEOUS:

Customer Traffic: Customer traffic was slow.

Customer Comments: No pertinent comments were heard.

HONEY DEW DONUTS 345 PROVIDENCE ST, WARWICK SHOP REVIEW CLOSING

DATE OF SHOP: 6/11/03

TIME OF SHOP: 8:45 PM both the front door and the drive-up window were open.

STATION SHOPPED: Counter

PERSONNEL:

Employee #1: White male, average height and build, short brown hair.

EMPLOYEE DRESS CODE:

The employee was neat in appearance, properly dressed and well groomed; he was not wearing a visor...

STAFFING:

Staffing was more than adequate for the customer traffic observed. There was one employee on duty.

PRICES:

The prices were consistent with the menu and previous visits.

STOCK CONDITIONS:

All coolers were full.

CUSTOMER SERVICE:

Upon entering the store, I approached the counter and was greeted by employee #1. He asked if she could help me and I ordered a small coffee. He promptly served the coffee and asked me if I would like anything else. I told him I was all set. He rang in my transaction, took my money and returned the proper change.

Employee #1 was professional, polite and pleasant in his manner.

HONEY DEW DONUTS WARWICK, RI SHOP REVIEW

QUALITY:

The coffee was fresh, hot and prepared as requested; the temperature of the coffee was 150 degrees.

SALES/PROPER REGISTER PROCEDURE:

All sales observed appeared to be properly and promptly rung into the register.

FACILITY:

Parking Lot: The parking lot was clean and free of litter and debris.

Entry: The entry was clean and presentable with no obstructions.

Floors: The floor was clean and free of debris. No safety hazards were observed.

Counter and Tables: The tables and counter were clean and wiped down.

Room Temperature: The room temperature was comfortable.

Exterior Lighting: All exterior lighting was on. There was however one small exit sign in the parking lot that was not lighted

Interior Lighting: All interior lighting was on.

Restroom: N/A

MISCELLANEOUS:

Customer Traffic: Customer traffic was slow.

Customer Comments: No pertinent comments were heard.

HONEY DEW DONUTS PROVIDENCE ST, WARWICK SHOP REVIEW OPENING

DATE OF SHOP: 7/31/03

TIME OF SHOP: 5:09 AM

STATION SHOPPED: Counter

PERSONNEL:

Employee #1: White female, average height with a heavy build, long black hair in a ponytail.

EMPLOYEE DRESS CODE:

The employee was neat in appearance, properly dressed and well groomed; she was wearing a visor...

STAFFING:

Staffing was more than adequate for the customer traffic observed. There was one employee on duty.

PRICES:

The prices were consistent with the menu and previous visits.

STOCK CONDITIONS:

Coolers were full

CUSTOMER SERVICE:

Upon entering the store, I approached the counter and was greeted by employee #1. She asked if she could help me and I ordered a small coffee. She promptly served the coffee and asked me if I would like anything else. I told her I was all set. She rang in my transaction, took my money and returned the proper change.

HONEY DEW DONUTS PROVIDENCE ST, WARWICK SHOP REVIEW

Employee #1 was professional, polite and pleasant in her manner.

QUALITY:

The coffee was fresh, hot and prepared as requested; the temperature of the coffee was 148 degrees.

SALES/PROPER REGISTER PROCEDURE:

All sales observed appeared to be properly and promptly rung into the register.

FACILITY:

Parking Lot: The parking lot was clean and free of litter and debris.

Entry: The entry was clean and presentable with no obstructions.

Floors: The floors were clean. No safety hazards were observed.

Counter and Tables: The tables and counter were clean and wiped down.

Room Temperature: The room temperature was comfortable.

Exterior Lighting: All exterior lighting was on.

Interior Lighting: All interior lighting was on.

Restroom: N/A

MISCELLANEOUS:

Customer Traffic: Customer traffic was light.

Customer Comments: No pertinent comments were heard.

DATE	TIME	COMMENTS	NAME	ADDRESS	PHONE #
5/4/2003	3:40PM	Overall v.good Can you please get back the chicken salad from Willow	Charles Debritto	Charles Debritto 600 Providence Street	822-5140
		Tree Farms It was excellent			
5/22/2003	AM	Overall superior They stopped carrying Willow Tree chicken salad. Please	P. Bonin	W. Warwick, RI	
		bring it back real soon. I was very disappointed when they discontinued it			
9/28/2003	12:00PM	12:00PM Overall superior. Was pleased with the two well mannered counter girls,	Karen Pucella	1 O'Donnell Ave Warwick, RI 02886	
		but was upset because the new promotion (sweet 30) did not begin			
		because there were no stamped cups			
	-				
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	_				